

31 October 2023

Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road  
Glasgow  
G4 0HF

**Provanhall**  
Housing Association

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Dear Sir or Madam

**Annual Assurance Statement 2023  
on behalf of Provanhall Housing Association Management Committee**

As Chair, I was authorised by the Board at a meeting held on 30 October 2023 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

The evidence which supports this Statement includes:

Reports about performance in key areas including [finance, service delivery, asset management, tenant and resident safety, development and risk]

Internal and External Audit reports

- We have obtained external support from specialist advisers to provide us with additional assurance that our approach is effective and robust.
- Data analysis about our tenants and customers
- Benchmarking
- Reports, advice and information from senior staff

In assessing the evidence, we have adopted an improvement focus which has resulted in the creation of an Action Plan which we have begun to implement and will continue to progress during the course of the year. We have reviewed the identified actions in the improvement action plan and are satisfied that all are intended to deliver effective improvement and that none are material to our current compliance with the Framework.

The Board confirms that we have reviewed and assessed a comprehensive bank of evidence to support this Statement that Provanhall Housing Association is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights

We are assured that Provanhall Housing Association has the necessary arrangements in



place to identify any risks to compliance in the course of the conduct of our business and governance arrangements.

I confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

Yours faithfully



**Chairperson**